

**Carrie A. Boettcher**  
1 Kellogg Circle  
Emporia State University  
Emporia, KS 66801  
620-341-5220  
cboettch@emporia.edu

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## **EDUCATION**

2019            Doctor of Philosophy, Library and Information Science  
                  Dissertation: "Cognitive Authority in Online Social Media during Severe  
                  Weather"  
                  Emporia State University

1997            Master of Science in Rehabilitation Counseling  
                  Emporia State University

1995            Bachelor of Science in Sociology  
                  Emporia State University

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## **LICENSURE AND CREDENTIALS**

Certified Rehabilitation Counselor, 113217  
    Commission on Rehabilitation Counselor Certification

Licensed Professional Counselor, 2103  
    Kansas Behavioral Sciences Regulatory Board

2018    Jumpstart Design & Delivery  
          Emporia State University, ESU-15442231

2018    Protection of Human Research Subjects  
          Collaborative Institutional Training Initiative (CITI)

2018    HAZWOPER Certification

2017    Online Readiness Certification  
          Emporia State University, ESU-14070236

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## **TEACHING EXPERIENCE**

Assistant Professor 2019 - Current  
Emporia State University  
Counselor Education, The Teachers College

    Case Management in Rehabilitation (undergraduate, online)- 2021\*\*  
        Assisted with course development, taught by adjunct faculty

    Ethics in Human Services (undergraduate, online)- 2020, 2021, 2022

    Foundations of Leadership in Human Services (undergraduate, online)- 2022

    Internship in Rehabilitation and Disability Studies (undergraduate, online, co-teach)-  
    2020, 2022

    Introduction to Rehabilitation Programs (undergraduate, online)- 2021

    Rehabilitation Research and Report Writing (undergraduate, online)- 2021

Seminar in Rehabilitation and Disability Studies (undergraduate, online, co-teach)- 2022  
Social Responsibility in Human Services Organizations (undergraduate, online)- 2020\*

Career Counseling and Development (graduate, online)- 2022  
Diagnosis and Treatment of Mental Disorders (graduate, online)- 2019\*\*, 2020, 2021  
Grief, Death, and Bereavement Counseling (graduate, online)- 2020\*  
Professional and Ethical Issues in Counseling (graduate, online)- 2020  
Professional, Ethical, and Legal Issues in Counseling and Related Professions (graduate, online)- 2020\*\*, 2021  
Relationship and Family Counseling (graduate, online)- 2021\*\*  
Theory and Practice of Appraisal in Counseling (graduate, online)- 2019\*\*, 2020

Assessment and Employment of Individuals with Disabilities (undergraduate and graduate, online)- 2021\*  
Psychopharmacology (undergraduate and graduate, online)- 2022  
Vocational Information and Assessment (undergraduate and graduate, online)- 2019

\*New Course

\*\*New to Online Course

Program Coordinator, Rehabilitation and Disability Studies 2019 - Current  
Counselor Education, The Teachers College  
Emporia State University

Strategic Program Review 2019 – 2021

Program Evaluation 2021 – 2022

Instructor 2018 - 2019

Emporia State University

Counselor Education, The Teachers College

Case Management in Rehabilitation (undergraduate)- 2018

Ethics in Human Services (undergraduate, online)- 2019

Family Issues and Advocacy (undergraduate, online)- 2019

Introduction to Rehabilitation Programs (undergraduate)- 2018

Introduction to Group Procedures (undergraduate)- 2018

Introduction to Group Procedures Honors Contract Course (undergraduate)- 2018

Professional and Ethical Issues in Counseling (graduate, online)- 2019

Employment Issues in Rehabilitation (undergraduate and graduate, online)- 2019

Vocational Information and Assessment (undergraduate and graduate, online)- 2018

Lecturer 2016 - 2018

Emporia State University

Counselor Education, The Teachers College

Ethics in Human Services (undergraduate, online)- 2016, 2017, 2018

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## PUBLICATIONS

## Journal Articles

Dow, M. J., Boettcher, C. A., Diego, J. F., Karch, M. E., Todd-Diaz, A., Woods, K.M. (2014). Case-based learning as pedagogy for teaching information ethics. *Journal of Education for Library and Information Studies*, 56(2), 141-157. Doi: 10.12783/issn.2328-2967/56/2/2

## Conference Proceedings (peer reviewed)

Boettcher, C. A., Bonnici, L., J. O'Connor, B. C. (2021). Storm warnings: Time sensitive proximity. *Proceedings from the Document Academy*.

Boettcher, C. A. (2020). Navigating monsters: Credibility in the Twittersphere. *Proceedings from the Document Academy*: Vol. 7: Iss. 1, Article 10. DOI: 10.35492/docam/7/1/10 Available at: <https://idealexchange.uakron.edu/docam/vol7/iss1/10/>

Boettcher, C. A. (2016). Gatekeeping in Crisis Communication: An Exploration of Leadership in the Press Conference. *Proceedings from the Document Academy*: Vol. 3: Iss. 2, Article 3. Available at: <http://idealexchange.uakron.edu/docam/vol3/iss2/3>

## Book Chapters

Reeder, H., Boettcher, C. A., & Nimako, D. (In progress). Underdiagnosis and misdiagnosis of trauma among black/African American women.

## Grant Writing

Miller, K. R., Paris, D., Bock, M., Boettcher, C. A., Stallings, J. A., & Kessler, E. B. (2019). *Advanced Skills Development (ASD): Enhancing Vocational Rehabilitation Professionals' Services to Consumers on the Spectrum*. 84.129c Rehabilitation Services Administration Innovative Grant award to recruit and train students and professionals in service provision to persons with Autism Spectrum Disorder, Emporia State University, Kansas. (Awarded September 30, 2019, for \$1,250,000).

Paris, D., Kessler, E. B., Miller, K. R., & Boettcher, C. A. (2019). *Get the Deaf & Hard of Hearing Heartland Working! Training Highly Competent Rehabilitation Counselors*. 84.129Q Rehabilitation Services Administration Innovative Grant award to recruit and train online students in service provision to Deaf and hard of hearing persons, Emporia State University, Kansas. (Awarded September 30, 2019, for \$816,400).

Paris, D., Miller, K. R., Kessler, E. B., & Boettcher, C. A. (2019). *Get the Heartland Working Again! Training Highly Competent Rehabilitation Counselors*. 84.129b Rehabilitation Services Administration Long-Term Training Program. \$1,000,000. (Not Awarded).

## Accreditation

Paris, D., Miller, K. R., Boettcher, C. A., Reeder, H. (2020). *Emporia State University 2020 Council on Accreditation of Counselor and Related Education Programs (CACREP) Accreditation Self-Study*. Submitted June 29, 2020.

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## PROGRAM ASSESSMENT

### Emporia State University

2021-2022	Rehabilitation and Disability Studies, The Teachers College 6-year review
2020	Peer Syllabus Review, Department of Counselor Education CE833 Diagnosis and Treatment of Mental Disorders
2019-2020	Clinical Counseling, Department of Counselor Education, CACREP Self-Study
2018	Peer Syllabus Review, Department of Counselor Education RE290 Introduction to Rehabilitation Programs
2018-Current	Course Level Assessment

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## PRESENTATIONS

### Peer Reviewed

Boettcher, C. A., Bonnici, L., J. O'Connor, B. C. (2021, August). *Storm warnings: Time sensitive proximity*. DOCAM 2021, 18<sup>th</sup> Annual Meeting of the Document Academy, Linnaeus University, Växjö, Sweden (Virtual Conference).

Boettcher, C. A. (2020, August). *Navigating monsters: Credibility in the Twittersphere* [Paper presentation]. DOCAM 2020, 17<sup>th</sup> Annual Meeting of the Document Academy, University of Western Ontario, London, Ontario, Canada (Virtual Conference).

Boettcher, C. A. (2017, September). *Storm spotting* [Conference session]. DOCAM 2017, 14<sup>th</sup> Annual Meeting of the Document Academy, University of Indiana, Bloomington, IN.

Boettcher, C. A. (2016, September). *Gatekeeping in crisis communication: An exploration of leadership in the press conference* [Paper presentation]. DOCAM 2016, 13<sup>th</sup> Annual Meeting of the Document Academy, University of North Texas, Denton, TX.

Dow, M., Boettcher, C. A., Diego, J., Karch, M., Todd-Diaz, A., & Woods, K. (2015, January). *Case-based learning as pedagogy for teaching information ethics and improving future librarians' communication for leadership in a democratic society* [Paper presentation]. 2015 Association for Library and Information Studies Education (ALISE), Annual Conference, Chicago, IL.

### Poster Presentations

Boettcher, C. A. (2019). *Cognitive authority in online social media during severe weather*. Poster presented at ALISE 2019 Jean Tague-Sutcliffe Doctoral Student Poster Competition, Knoxville, TN. Final round candidate.

Boettcher, C. A. (2019- Accepted). *Credibility in Twitter during severe weather*. Poster accepted, 16<sup>th</sup> Annual Meeting of the Document Academy, University of Toulon, France.

Boettcher, C. A., Schreiner, L., Todd-Diaz, A., & Velasquez, S. E. (2015, May). *Academic predictors of success in a Midwest university's nursing program*. Poster presented at Emporia State University Research and Creativity Day, Emporia, KS.

Dow, M., Boettcher, C. A., Diego, J., Karch, M., Todd-Diaz, A., & Woods, K. (2014, May). *Case-based learning as pedagogy for teaching information ethics and improving future librarians' communication for leadership in a democratic society*. Poster presented at Emporia State University Research and Creativity Day, Emporia, KS.

Boettcher, C. A. (2012, April). *Regional approach to community health assessment*. Governor's Public Health Conference, Wichita, KS.

### **Presentations (Invited)**

Boettcher, C. A. (2021). *Human services during COVID-19: An overview of grief and self-care*. Working Healthy Team, Kansas Department of Health and Environment.

Boettcher, C. A. (2021). *Rehabilitation counseling during COVID-19: An overview of trauma, grief, and self-care*. IAMCrest Professional Conference.

Bonnici, L. J., & Boettcher, C. A. (2020). *Dissertation research strategies*. Doctoral Advanced Research Strategies, School of Library and Information Management, Emporia State University.

Boettcher, C. A. (2020). *Cognitive authority in online social media during severe weather*. Spring 2020 Doctoral Course, Knowledge and Information Theory, College of Communication and Information Sciences, University of Alabama.

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### **SELECTED WORKSHOPS**

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| 2017-2018 | Kansas Conceal and Carry Law (K.S.A. 75-7c01 et seq.)<br>Emporia State University Weapons Policy<br>Collaboration with Emporia State University General Counsel                        |
| 2013-2018 | Severe weather preparedness in Kansas, Fan-Lin Safety Program<br>Collaboration with Office of International Education<br>Emporia State University                                      |
| 2013-2018 | Run Hide Fight, Active Shooter Preparedness<br>Collaboration with Lyon County Sheriff's Department and Emporia Police<br>Department<br>Emporia State University, SOS, Inc., United Way |

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### **UNIVERSITY SERVICE**

#### **Emporia State University**

2021-Current Emporia State Research Studies Board

2020-Current Undergraduate Academic Advising Committee  
 2020 Notecards to Students Initiative, Retention Action Team Special Project  
 2020-2021 Faculty Senate, Counselor Education Senator  
 2020-2021 Academic Affairs Committee  
 2019-2020 Faculty Senate, Counselor Education Senator  
 2019-2020 Committee on Campus Governance  
 2018-Current Retention Action Team  
 2019-Current Campus Campaign Department Champion, Counselor Education  
 2018-Current Digital Accessibility Task Force  
 2018-Current Black and Gold Visit Days, Counselor Education Ambassador  
 2018 Parking Appeals Committee  
 2017 Kansas Supreme Court Visit Planning Committee  
 2017 School of Library and Information Management, Academic Appeals Committee  
 2017-2020 Founder's Day Hornet Helper  
 2016-2017 Committee on Campus Governance, Subcommittee, Information Technology  
 2016-2017 Committee on Campus Governance  
 2016-2017 Faculty Senate  
 2016 Presidential Inauguration Planning Committee  
 2016 Weapons Policy Task Force  
 2015-2016 Committee on Campus Governance  
 2015-2016 Faculty Senate  
 2013-2018 Critical Incident Planning Group, Chair  
 2013-2018 Hazwoper Certification  
 2013-2019 Move-In Day Hornet Helper

### **The Teachers College, Emporia State University**

2021-2022 The Teachers College General Scholarship Committee  
 2018 The Teachers College Faculty Recognition Awards Selection Committee

### **Department of Counselor Education, The Teachers College**

2022 FRC Revision Committee  
 2021 Council on Accreditation of Counselor and Related Education Programs (CACREP) Site Visit  
 2021- Fall Department of Counselor Education, Faculty Mentor  
 2021- Spring Department of Counselor Education, Faculty Mentor  
 2020 Department of Counselor Education, Faculty Mentor  
 2020 Teach Anywhere, Department Champion, COVID-19 Response  
 2019-2021 Council on Accreditation of Counselor and Related Education Programs (CACREP) Accreditation Team  
 2019-Current Counselor Education Leadership Team  
 2018-2019 Search Committee Member- EEOC Representative, tenure track, Art Therapy, Department of Counselor Education  
 2018-2019 Search Committee Member, tenure track, School Counseling, Department of Counselor Education  
 2018-2019 Rehabilitation Services Education Strategic Planning Committee  
 2018- Current Peer Syllabi Reviewer, Counselor Education  
 2018- 2021 Counselor Education, Social Committee

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## PROFESSIONAL SERVICE

2021 The Document Academy, Proceedings Reviewer  
2020 The Document Academy, Proceedings Reviewer

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## PROFESSIONAL ASSOCIATIONS

2021-Current National Rehabilitation Association  
2021-Current Rehabilitation Counselors & Educators Association  
2021-Current Kansas Association for Counselor Education and Supervision  
2018- Current American Counseling Association  
2018- Current American Rehabilitation Counseling Association  
2018- Current Kansas Counseling Association  
2016- Current The Document Academy  
2015 Local Emergency Planning Committee, Lyon County, KS, Chair  
2014 Local Emergency Planning Committee, Lyon County, KS, Vice Chair  
2014-Current Association for Information Science and Technology  
2014-2020 Association for Library and Information Science Education  
2013-2018 Kansas Emergency Management Association  
2008-2013 Lyon County Community Preparedness Committee, Chair  
2008-2014 Accessibility Advisory Committee, City of Emporia, Chair

- Partnered to develop community education workshops.
  - Disability in the Workplace, 03-2007
  - Fair Housing for Individuals with Disabilities, 06-2007
  - Americans with Disabilities Act Accessibility Guidelines
- Provided technical assistance to the City of Emporia staff regarding street improvement projects, playground equipment, and new construction accessibility.

2011 Kansas Public Health Leadership Institute, Cycle IX Fellow  
2009-2010 Friends Together United Methodist Preschool, Board Member  
2009-2012 American Counseling Association  
2009 Kansas Core Public Health Program, Graduate  
2008 National Rehabilitation Association  
2004-2008 Disability Mentoring Day, Emporia, Co-Chair  
2006-2008 Emporia Chamber of Commerce  
2006-2008 Hetlinger Developmental Services, Inc., Board of Directors  
2005-2008 HR-Page, affiliated with the Society for Human Resource Management

- Chapter Champion, 2007

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## AWARDS

2020 Association for Information Science & Technology, ProQuest Doctoral Dissertation Award, Pittsburgh, PA, October 23-28, 2020. *Submitted, Not Awarded*  
2020 Association for Library and Information Science Education, The Eugene Garfield

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Doctoral Dissertation Competition, Pittsburgh, PA, October 20-23, 2020.

*Submitted, Not Awarded*

2014

Col. Mahlon G. Weed New Emergency Management Professional of the Year

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## PROFESSIONAL EXPERIENCE

Emergency Manager

2013 – 2018

Emporia State University

- Provide strategic university-wide leadership and coordination in emergency management.
- Supported the coordination and response to the 2017 City of Emporia, KS water-main break crisis.
- Develop and implement an all-hazards approach to emergency management.
- Assist with the design, development and implementation of emergency preparedness plans and training programs, emergency operations drills, department level emergency and mitigation plans, and interdepartmental activities. Routinely communicates emergency management preparedness measures to all constituents of the university community.
- Review and update policies, programs, and procedures ensuring inclusion of any new legal requirements. Keeps abreast of changes to laws and regulations that impact the university. Utilizes best practices in emergency management and planning.
- Develop, implement, and coordinate university-wide emergency training. Prepare and deliver appropriate training to all constituents of the university community.
- Work with all areas of the university to facilitate, implement, maintain and exercise an effective university-wide business continuity plan that strives to reduce the possibility that university operations will be interrupted in the event of a disaster.
- Serve as emergency preparedness liaison with external community partners.

Public Health Emergency Preparedness Coordinator

2008 - 2013

Lyon County Health Department/Flint Hills Community Health Center

Regional Coordinator

East Central Kansas Public Health Coalition

- Assessed local public health agency capacities to plan, coordinate, and improve public health preparedness.
- Monitored current information about Strategic National Stockpile and assist with plan development, coordination and training.
- Collaborated with health officer, other public health professionals and County Public Information Officer on news releases during instances of disease outbreaks or other public health emergency.
- Served as Regional Coordinator for eight-county public health region, the East Central Kansas Public Health Coalition.
- Supported the coordination and response within Lyon County and the East Central Kansas Public Health Coalition to the 2009 H1N1 Influenza A Pandemic.
- Supported the public health coordination and response to the 2011 Reading, KS tornado.
- Supported the public health coordination and response to the 2012 Harveyville, KS tornado.



- Developed and maintained working relationships with community providers, emergency management, hospitals, and other local, state, and federal emergency response agencies.
- Assisted with disease surveillance, investigation and control activities in all eight counties in coordination with public health officials in those jurisdictions.
- Assessed training needs and coordinated training related to Emergency and Bioterrorism Preparedness and Response for all eight counties.
- Developed annual budget and work plan in coordination with regional partners. Tracked and monitored expenditures and activities and prepare quarterly affidavits and reports.

Regional Coordinator of Independent Living Services

2007 - 2008

Director of Community Outreach

Resource Center for Independent Living, Inc.

- Advocated for and delivered the core services for independent living.
- Assisted consumers with physical, mental, social, emotional, and substance abuse disorders or disabilities, and co-occurring disorders, to pursue and obtain unbiased access to a variety of services and service providers.
- Provided education and outreach promoting person-first language, individual choice and responsibility, advocacy, and programs available to persons with disabilities.
- Responsible for the design, development, and coordination of all advertising, marketing programs, and media relations for eleven offices throughout eastern half of Kansas.
- Developed and implemented targeted marketing campaigns.
- Developed and maintained positive relationships with media to facilitate the promotion of services and communication of the organization's mission.
- Served as spokesperson for the organization through response to media requests, preparation of press releases and public service announcements.
- Developed and administered special events to build community interest and awareness of disability issues and concerns.
- Provided independent living counseling to individuals with disabilities.

Manager and Rehabilitation Counselor

2005 - 2007

Kansas Rehabilitation Services

Social and Rehabilitation Services

- Assistant Program Administrator for vocational rehabilitation services in the South Central Region of Social and Rehabilitation Services.
- Supervised personnel in seven service centers across a seventeen-county region.
- Program administrative responsibility for Career Development Center within the region.
- Coach for Integrated Service Team including personnel from multiple program areas.
- Provided vocational rehabilitation counseling for individuals with physical, mental, social, emotional, and substance abuse disorders or disabilities, and co-occurring disorders.
- Partnered with Emporia State University Office of Disability Services to develop and implement first disability related advisory committee for the City of Emporia, Kansas.
- Developed Disability Mentoring Day (DMD) planning and implementation committee for the Emporia community and surrounding areas. First DMD event involved over 50 participants.

Benefits Specialist, Working Healthy

2002 - 2005

Social and Rehabilitation Services

- Assisted consumers with disabilities to enroll in the Working Healthy program.
- Provided technical assistance to SRS and community agency staff regarding multiple benefit programs.
- Assessed the impact of employment on benefits through benefits planning and assistance.
- Increased program enrollment and community disability awareness through extensive community outreach.
- Provided rehabilitation counseling to individuals with disabilities to facilitate person-centered decisions.

Intensive Supervision Officer 2001 - 2002  
 Lyon County Community Corrections 2000 - 2000

- Intensive supervision of juvenile offenders in Fifth Judicial District.
- Prepared court documentation and testified to status of juvenile offenders on probation. Conducted case management for juveniles in the custody of the Juvenile Justice Authority.
- Provided individualized rehabilitation counseling to juvenile offenders to identify and address physical, mental, social, educational, emotional, and substance abuse issues, and co-occurring disorders.

School Resource Officer 2000 - 2001  
 Lyon County Community Corrections

- Developed and implemented school-based Truancy Prevention Program for grades 7-8.
- Improved supervision of juvenile offenders on probation and truancy probation cases.
- Improved communication between Emporia Middle School and Community Corrections/Court Services.
- Provided assistance with disciplinary issues to decrease student referrals to the office.
- Provided individualized rehabilitation counseling to youth at-risk to identify and address physical, mental, social, educational, emotional, and substance abuse issues, and co-occurring disorders.

Independent Living Specialist 1999 - 2000  
 Mental Health Center of East Central Kansas

- Assisted children and adolescents in acquiring, retaining, and improving the self-help, socialization, and adaptive skills necessary to reside successfully in home and community-based settings.
- Conducted weekly life-skills group for 8-10 individuals.

Rehabilitation Counselor II, Kansas Rehabilitation Services 1998 - 1999  
 Social and Rehabilitation Services

- Provided vocational rehabilitation counseling for individuals with physical, mental, social, emotional, and substance abuse disorders or disabilities, and co-occurring disorders, in a one counselor office through a three-county area.
- Conducted individualized assessments to determine employment possibilities through review of medical, psychological, and educational records, and employment history.
- Developed individual plans to improve skills and obtain employment consistent with the individual's strengths, resources, priorities, concerns, abilities, capabilities, and informed choice.
- Evaluated job market information and employer needs.

- Coordinated with individuals and organizations to reduce or eliminate environmental and social barriers to employment.
- Assisted students with disabilities in the transition from high school to employment, higher education, specialized training, or other possibilities consistent with the individual's strengths, resources, priorities, concerns, abilities, capabilities, and informed choice.

Service Coordinator

1997 - 1998

Twin Valley Developmental Services

- Developed person-centered plans and provided case management services to adults and children whose primary disability is mental retardation or a developmental disability.
  - Coordinated with community service providers to meet the consumer's needs.
-